

# DRIVER RESPONSE

A drivers response is critical after an accident. It is important to be prepared and understand your responsibilities at the accident scene. Drivers should not make formal statements to anyone outside the presence of motor carrier's transportation attorney.

You should be able to accurately convey information without fear, remain calm and professional, secure the scene, take appropriate photographs, deploy reflectors and seek immediate help from the authorities.

## *MEDIA RESPONSE*

If the media calls, contact the assigned first responder from your motor carrier, so they can contact the insurance company immediately. Avoid trying to handle the media on your own. Professional guidance will help protect your reputation and avoid media bias intended to sensationalize and attract an audience.

First Responder Contact Information

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

## *DON'T FORGET...*

Never admit fault. Liability gets highly technical, percentages become extremely important (negligence).

If you admit fault, then you are now admissable.

- ☐ If a vehicle's load is sealed (ex. food), don't break the seal unless given permission from sender or receiver
- ☐ Take measures to protect cargo
- ☐ Get the name and number of the tow truck or recovery company.

